

The Administration Process of the Promotion for Ownership of Private Housing

(Het uitvoerings proces van BEW+)

Sander de Niet, Student No.: 91102330, Class: BE4A, Haagse Hoogeschool

Summary

This report is written as a result of a directive that SenterNovem received from the Ministry of Housing, Spatial Planning & Environment (VROM) to reduce the costs resulting from the administration of the law: *Promotion for Ownership of Private Housing* (BEW+), and on behalf of VROM is handled within SenterNovem by the department BEW+.

By investigating the administration process and making it as transparent as possible, it was hoped that it would lead to a more efficient and effective process that would also be easier to carry out.

The goal was also to reduce the administration costs whilst continuing to have a process that was acceptable to both parties. During the investigation phase, interviews were carrying out with both parties and possibilities and ideas brought forward.

In the report an overview is given of the origin of the law and its current situation. Also discussed are the problems that have arisen and how they have been investigated. The report includes the conclusions and recommendations made as a result of the investigation.

The report consists of the following chapters:

Chapter 1: describes the problems, the current situation, the desired situation and set up of the investigation that was carried out.

Chapter 2: outlines what the law BEW+ is, its origin and the current situation.

Chapter 3: describes the roles and responsibilities of the parties involved and gives an insight to the target group for this law.

Chapter 4: describes the company processes including flow charts of the actual current situation.

Chapter 5: discusses the possibilities and ideas that have been brought forward by the interviewed persons as possible improvements to the process.

Chapter 6: contains the conclusions and the recommendations.

After the investigation, it was apparent that both parties view the administration process differently; resulting in different solutions being put forward by both parties.

It is of the utmost importance that a clear and suitable arrangement is reached to enable the process be revised in a manner acceptable to both parties.